# **UCAT ANZ Concession Scheme**

Candidates who are named on a current Health Care Card (HCC) or Pensioner Concession Card (PCC), issued by Centrelink, are eligible for a reduced test fee. The concession fee is not available to candidates sitting the test outside Australia.

Concession Scheme opens: 1 February 2021
Concession Application deadline: 10 May 2021

Concession applications will not be accepted after the concession application deadline under any circumstances.

## **Concession Eligibility**

Concessions are available to candidates who meet one of the following criteria:

Concession Criteria	Evidence Required
Hold or are listed as dependant on a <b>current</b> , signed <b>Health</b> Care Card (HCC)	Please provide a copy of <b>both sides</b> of the card
Hold or are listed as dependant on a current, signed Pensioner Concession Card (PCC)	Please provide a copy of <b>both</b> sides of the card

We **DO NOT** accept this as evidence: Medicare Cards, New Zealand Community Services Cards, Transport concession cards, private health insurance membership cards.

### **Application Process**

The steps in the concession application process are provided below.

- Register your Pearson VUE account
- Complete the online Concession application form below by the application deadline.

You must upload a copy of your current Health Care Card / Pensioner Concession Card and provide your UCAT ANZ ID number given in the top left corner of your Pearson VUE account.

• Receive your concession voucher code within approximately 3 *business* days by email.

If you have not received an email from our office within this time please email the <u>UCAT ANZ Office</u> and we will check on progress. Before

contacting us please check that an email has not been sent to your junk or spam folder. Please do not upload multiple applications.

• Login to your <u>Pearson VUE account</u> to book your test by the booking deadline of 11:59pm AEST on 17 May 2021.

Enter your concession voucher code at the payment page when booking your test. Select the option to 'Add a voucher or promo code', enter the concession voucher code and click apply.

 If you miss the booking deadline you can book your test until the late booking deadline of 31 May 2021 at 11:59pm AEST. Bookings made during this period pay the additional late fee (\$85). No further bookings are accepted after the late booking deadline under any circumstances.

#### APPLY FOR THE CONCESSION SCHEME

#### Please note:

- If you have already paid the full test fee you can still submit your concession application. When your concession has been approved you will need to call <a href="Pearson VUE Customer Services">Pearson VUE Customer Services</a> for assistance to apply your concession voucher code. If you cancel and refund your full fee test yourself through your Pearson VUE account you will incur the refund fee (15% of the total test fees paid).
- Concession applications are rejected for the following reasons: incorrect evidence has been provided, the concession card has expired, the candidate is not named on the card, the name on the concession application/concession card is not the same as the name on the Pearson VUE account, or the application has been submitted after the concession application deadline. If you have queries about why your application has been rejected please email the UCAT ANZ Office. Do not submit another application.
- icloud and Yahoo email addresses tend to block the concession emails. If your registered email address is either of these, please use an alternative email in your concession application. If you have used either email address in your concession application and have not received an email with the outcome of your application after 3 business days, please check your junk mail folder and email the UCAT ANZ Office if you cannot locate the email.

All queries regarding the Concession Scheme should be emailed to the  $\underline{UCAT}$  ANZ Office NOT Pearson VUE Customer Services.